

Local Policing

North West London

Louis Smith, Supt

Neighbourhoods, NW BCU

Local Policing

- Introduction
- Impact of the changes
- Communication with LB Brent and Councillors
- Communication with the public



Introduction

Why change?

- Increased complexity within London
- Increased Nos living in, working in and visiting London
- Reduced budgets

.....and change to what?



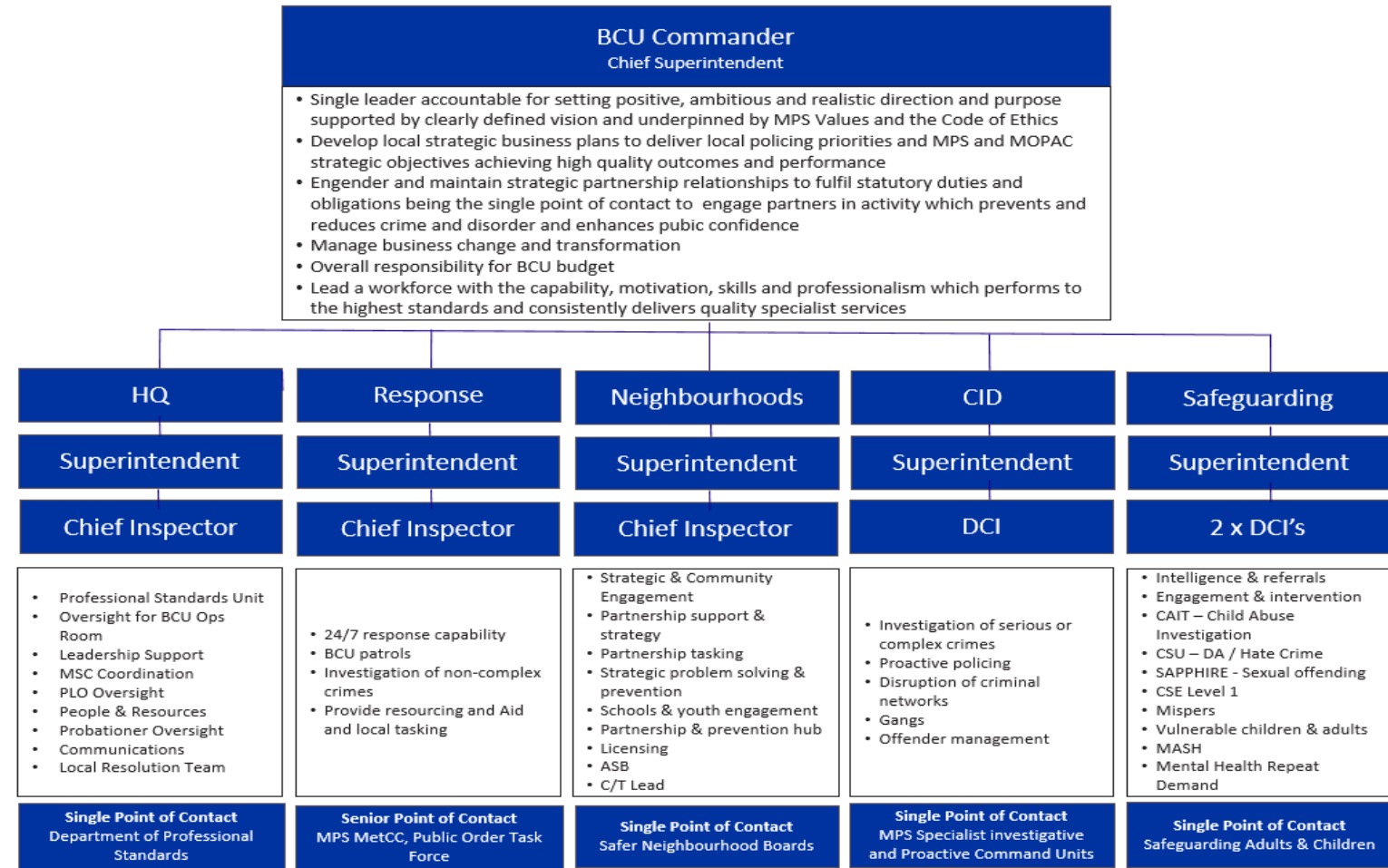
Introduction

The BCU Model

New way of working	Impact
Increased consistency	<i>Common standards of operating practice, quality and performance</i>
Empowered functional leadership	<i>Decision making closer to the operational front line, leaders empowered to make key decisions.</i>
Coordinated approach to vulnerability	<i>A 'needs focused' service, more issues addressed at an earlier stage</i>
Deal more efficiently with high volume / lower risk demand	<i>Maintain the 999 response and improve management process</i>
Increased focus on prevention and proactive policing	<i>Reduced victimisation and future demands for policing</i>
Resilient front line supported by specialist capability	<i>Status of the frontline officer enhanced. Specialist local and central support for the crimes and problems that need them</i>
Resilient operating structures across London	<i>Changed scale of units to allow dedicated leadership and commitment to critical policing services. Teams that are sufficiently large to make best use of our leadership posts</i>



Introduction



Introduction

Metropolitan Police Basic Command Units



**METROPOLITAN
POLICE**

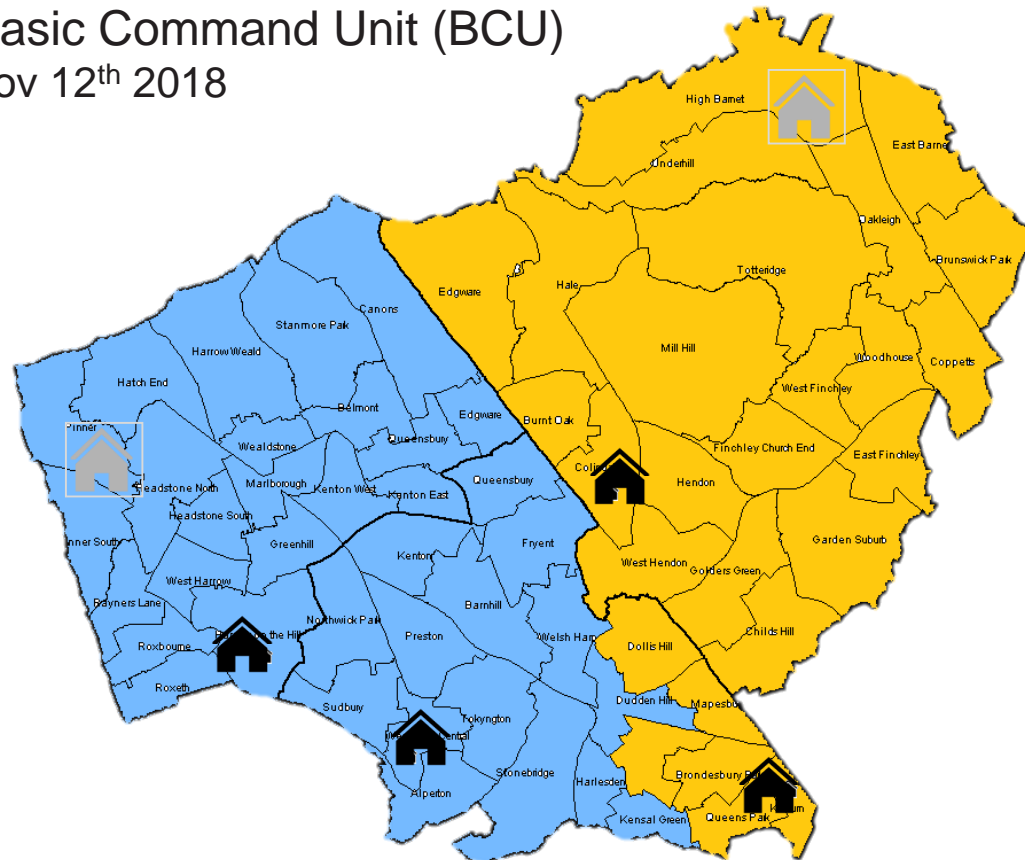
TOTAL POLICING



Introduction

North West Basic Command Unit (BCU)

- Went live Nov 12th 2018



Impact

- Operational
- Partnerships
- Performance



Impact

- Operational
 - The 5 strands bring specialism to roles. Child abuse and serious sexual offences now investigated within the BCU – improved victim focus and case management.
 - Default position for investigation is it remains with the initial investigator. Improved continuity and professional knowledge.
 - Response policing moved from 3 to 2 bases. Reduced management cost as larger teams of PCs have same number of supervisors. Inspector posts invested in specialist support roles.
 - Bids for resource now made on an equal footing with 11 other very similar BCUs (in terms of risk and demand). There are no 'quiet' BCUs.



Impact

- Operational
- Partnerships
 - Police BCUs no longer share a boundary with one Local Authority. Changes the dynamic of this very strong and previously very stable relationship
 - Varying degrees of complexity whether a 2,3 or 4 Borough BCU. Not a linear progression.
 - Most senior officer solely responsible for a London Borough is an Inspector.
 - Partnerships across the strands have different needs – well understood CSP, Adult Safeguarding Board, where do new and emerging issues sit? County Lines?
 - Establishment and performance being managed in part through sale of assets. Closing police buildings a big concern for communities.



Impact

- Operational
- Partnerships
- Performance
 - The process of 'storming, norming and performing' is underway. Central North and East Area (unsurprisingly) furthest ahead on that journey.
 - Across the MPS, as compared with 12 months ago:
 - I grade attendance -1%
 - Burglary +3.5%
 - Robbery +8.5%
 - Knife crime -0.2%
 - Knife injury to under 25yr old -18.4%
 - Across NW BCU, as compared with 12 months ago:
 - I grade attendance -2.5%
 - Burglary -1.6%
 - Robbery +14%
 - Knife crime -7.5%
 - Knife injury to under 25yr old -15%



Communication with LAs and Cllrs

- Formal contact in three tiers
 1. Daily message to Ch Exec and Community Safety Lead at 8am. Will not always answer concerns so there is an offer to dial in with queries 8am to 9:20am. Expectation this is shared internally as opposed to adding more addresses in the 'to' field.
 2. Event driven bespoke message to key partners if the issue is too important to wait until the next 8am message. Generic but descriptive. Will only share info in public domain.
 3. Messages on high end critical incidents potentially sharing personal data subject to formal information share and official secrets.
- Default contact point for Cllrs is their DWO. Direction that DWOs offer minimum 2 weekly contact – personal or phone.
- Informal communication via various personal contacts. Senior officer responsible solely for Brent is an Insp. Reduction in officers of higher rank – e.g. one Ch Supt as opposed to three.



Communication with public

- Decision following local consultation to have a soft launch last Nov. No need to confuse the public with move to BCUs.
- DWOs remain as joint highest priority for posting to. Absolute commitment. Detail underlying that is that there will of course be officers on recuperative duty and occasional gaps of weeks when officers change roles but there is always a plan to fill the vacancy quickly.
- Economies of scale and need for internal comms across the BCU gives rise to posts dedicated to comms. Yet to see full benefits but it is acknowledged as a key role.
- Philosophical question on what it is the police should communicate about. Current violence concerns good example. Issues with police crime data. Do people want to know the facts? Would it be counter productive?
- College of Policing definition of 'engagement'.
- OWL



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